

# UNIVERSITY OF CALIFORNIA, BERKELEY

BERKELEY • DAVIS • IRVINE • LOS ANGELES • RIVERSIDE • SAN DIEGO • SAN FRANCISCO



SANTA BARBARA • SANTA CRUZ

LANGUAGE, LITERACY AND CULTURE DIVISION  
GRADUATE SCHOOL OF EDUCATION- ELLC  
5647 TOLMAN HALL

BERKELEY, CALIFORNIA 94720-1670  
(510) 642-0746, FAX (510) 642-4799

June 10, 2002

Dan & Terri Singer  
1-888-MAGNETS.com  
614 Brookwood Lane  
Maitland, FL 32751-5115

Dear Terri and Dan:

I wanted to say thank you so much for the great job that your company did on my order for refrigerator magnets. One of my research projects in a local school was concluding its work after six years, and having the magnets available for people to take something tangible away from our closing celebration was crucial.

Unfortunately, I waited to the very last minute to order the magnets. That's when I learned the value of working directly with 1-888-MAGNETS.com. I couldn't believe that I had the completed magnets on my desk and ready for our celebration in just four short days after I initially contacted you.

To be sure, it was not just your speed alone that prompted this letter. Your professionalism and personal contact with me throughout the design, production, and delivery of my order made it a pleasure to work with you. I will certainly use your company again and happily recommend it to others who want the highest quality product in the fastest possible time.

Sincerely,

Jabari Mahiri  
Associate Professor  
Director, Center for Urban Education